

**We build and maintain  
student apartments in Kuopio**

**Nonprofit subsidiary of  
the city of Kuopio**

**Apartments ca. 1800 pcs.  
Tenants ca. 2500**

**kuopas.fi**

**Facebook: Kuopas  
Instagram: @kuopas\_oy**

# KUOPAS

**Kuopion Opiskelija-asunnot Oy  
Kuopio Student Housing Company**

Torikatu 15, 70110 Kuopio



## **Office and phone service**

**Mon – Fri**

**12 – 3 PM**

**1<sup>st</sup> working day  
of every month**

**12 – 3:30 PM**

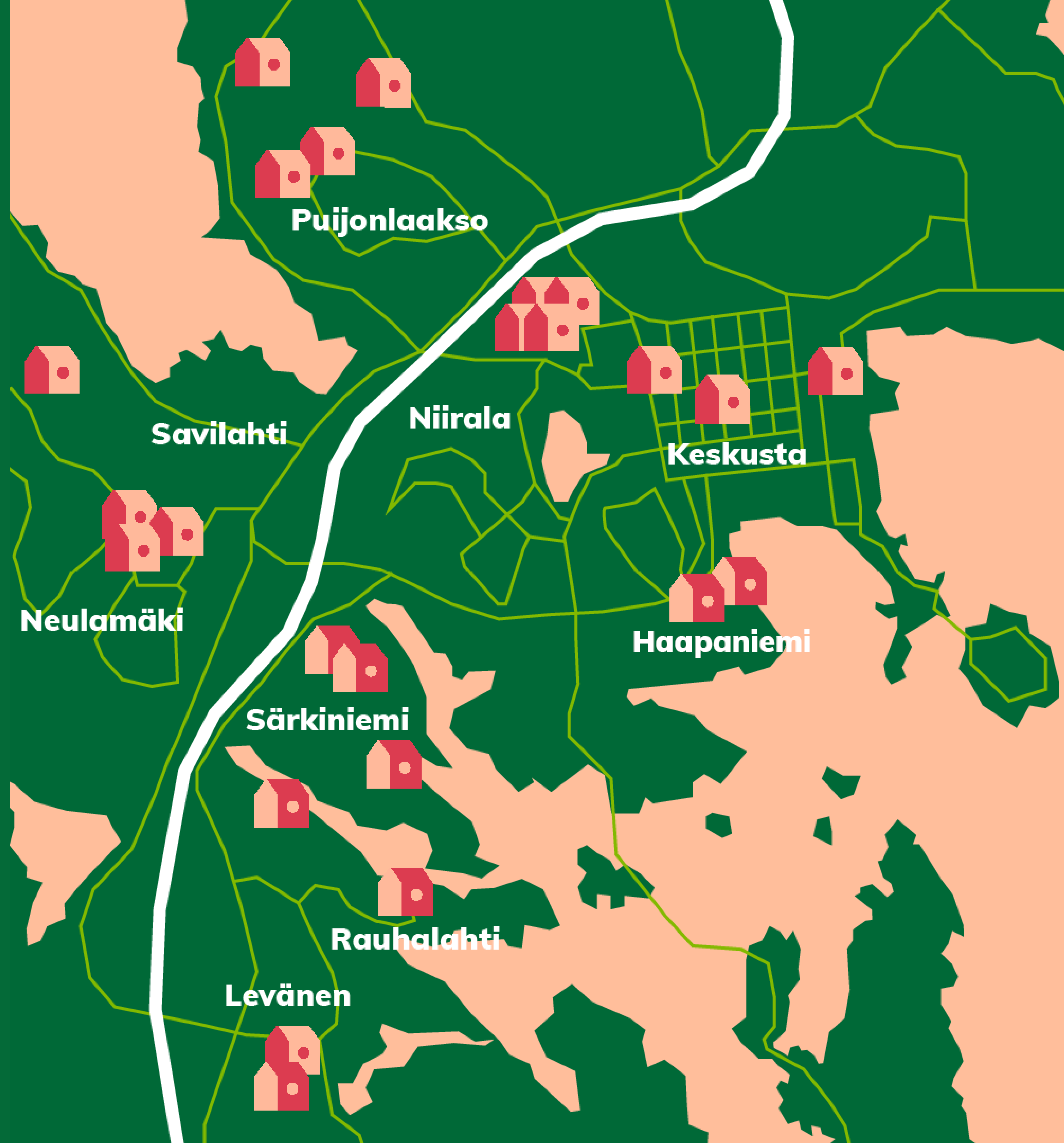
**Email: [customerservice@kuopas.fi](mailto:customerservice@kuopas.fi)**

**Tel. +358 (0) 20 710 9740**

pvm/mpm (local network rate or mobile charge)

# KUO PNS

locations  
on the map



# Apartments for exchange students

The rent in all our shared apartments includes:

- ▶ water
- ▶ internet
- ▶ laundry
- ▶ heating

A furnished apartment also contains:

- ▶ a bed (with mattress, blanket, and pillow, but no linen)
- ▶ Internet connection with Wi-Fi
- ▶ chairs
- ▶ a desk
- ▶ a bookcase

## Did you know?

International students mostly live in furnished shared apartments

- Katiskaniementie 6
  - Kuntokuja 2
- Särkiniementie 30

# Applying

- ▶ You can send an application on our website when you know that you are coming to study here in Kuopio

Apartment offer will be sent to you by email – please read it carefully!

- ▶ To accept the offer, pay the deposit

Shared room 250 € / Single or family apartment 400 €

Deposit will be returned to you during one month after your contract ends

# Collecting the key

- ▶ **Key can be collected from our office from 12:00 PM on your tenancy agreement's start date OR the following business day.**

If the start date is on a holiday or weekend, the pickup day is the following business day.

You can also pick up the key later.

Don't forget to bring an ID with a photo.

- ▶ **To collect the key outside our office hours, call our 24/7 service: +358 (0)44 7640 760 (The charge is 70 €).**

NOTE! The key can be received from the 24/7 service on the day the tenancy agreement starts or on the following working day.

# Living in Kuopas

A stylized house icon in a dark green color, positioned in the upper right corner of the slide. It features a simple triangular roof and a chimney on the right side.

## ▶ Remember to fill in **move-in inspection**

Inspect the apartment's condition and mark down any defects you notice within 14 days from collecting the key. This is for your own benefit and legal protection.

If the previous tenant has not cleaned the apartment well or something is missing, please immediately contact our maintenance service.

## ▶ **Registration to DNA** (Internet connection provider)

## ▶ **Fault reports on our website**

(In case of (e.g.) broken devices, temperature changes or ventilation problems)

## ▶ **Key inside the apartment? Door opening 35 € / 70 €**

Take a good care of your key – changing the lock is expensive!

# Living in Kuopas



**Guests?**

**Party?**

- ▶ Chat with your roommates in advance
- ▶ Silence time 10 PM – 6 AM

**Disturbances?**

- ▶ Try to talk with each other first
- ▶ Disturbance notice form on our website

**You can also sublease your apartment!** (AirBnb is forbidden)

Please read the instructions on our website.



# Maintenance duty number



## Urgent maintenance cases

(e.g. water leaks, sewer problems, apartment  
is not cleaned by the previous tenant etc.)

The key has been left  
inside the apartment



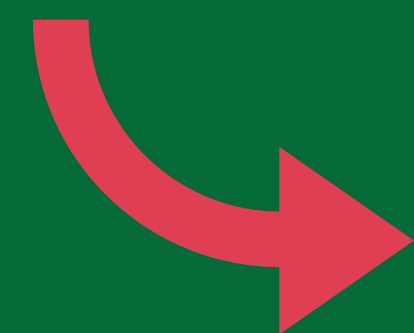
**+358 (0) 44 764 0760**

**Please remember to  
read the tenant's guide!**



**kuopas.fi**

**For tenants**



**Tenant's guide**



# Do you want to change Kuopas apartment?



- 1** Fill in a new application
- 2** Wait for an offer
- 3** Remember that you have one full calendar month's term of notice also when changing apartments!

## Hint!

In the fall, apartments are offered to new students. Spring and early summer is the best time to change the apartment.

# Moving out

- ▶ **Remember to terminate the contract** — Instructions ▶



- ▶ **Inform Kuopas about your graduation**  
Contract will be terminated with 3 or 6 months' term of notice

- ▶ **Clean the apartment properly** — Instructions ▶



- ▶ **Return the key to Kuopas' office**  
With your contact information and drop the key to office's mailbox

**Term of notice  
is one full  
calendar month**

**If you terminate  
the contract in  
January, the  
contract will end  
on the last day of  
February.**

**We also have a  
guide just for  
exchange  
students!**



**kuopas.fi**

**You can find all the important  
housing information for the  
duration of your studies there.**

**We hope that you enjoy your stay and  
have a great time in Kuopio!**

**kuopas.fi**

**KUOPAS**