UNIVERSITY OF
EASTERN FINLAND

Oppari - student support services

The text equivalent of the interview video

Could you introduce yourself and tell us which campus you work at?

Alisa Rissanen: I am Alisa Rissanen and I work at Oppari on the Kuopio campus.

What is Oppari and what kind of support does it offer to UEF students?

Alisa Rissanen: Well, Oppari is a space intended for independent study and we have a lot of computers for students to use and also group workspaces. We also have an IT service desk at Oppari.

What are the different options for contacting Oppari and getting support?

Alisa Rissanen: In Kuopio, we are located at Canthia on the 2nd floor. You can reach us by e-mail at servicedesk@uef.fi, but also through the eServices. The eServices has its own button for us.

Where can I check Oppari's opening hours and the exceptions in opening hours?

Alisa Rissanen: Exceptions in opening hours can be found in Kamu.

What can be found at the Oppari facilities on the Kuopio campus?

Alisa Rissanen: We have computers that students can use freely. We have loan laptops, and we also have group workspaces and the IT service desk, where you can come with IT problems.

Where can I find more information about Oppari and its services?

Alisa Rissanen: Well, from Kamu of course.

What is one question or problem you wish all students knew the answer to?

Alisa Rissanen: Well, maybe it would be the answer to where you can download Office programs to your home computer. And that can be done by logging into Office.com with UEF credentials and downloading the installation package from there.

Thank you!

Oppari – services for students (Kuopio presentation slide)

- Kuopio Campus
  - **Opening hours:** weekdays from 8 am to 6 pm, Saturdays from 10 am to 2 pm (Remember to check the exceptions in opening hours).
  - **Visiting address:** Canthia, 2. floor
- You can contact us via email at servicedesk@uef.fi
- You can also create a ticket at https://eservices.uef.fi
  - Navigate to Student Services and click the button Student's Digital Skills.