

We build and maintain student
apartments in Kuopio

Nonprofit subsidiary of
the city of Kuopio

Apartments ca. 1800 pcs.
Tenants ca. 2500

kuopas.fi

Facebook: Kuopas
Instagram: @kuopas_oy

KUOPAS

Kuopion Opiskelija-asunnot Oy
Kuopio Student Housing Company
Torikatu 15, 70110 Kuopio



Office and phone service

Mon – Fri

12 – 3 PM

**1st working day
of every month**

12 – 3:30 PM

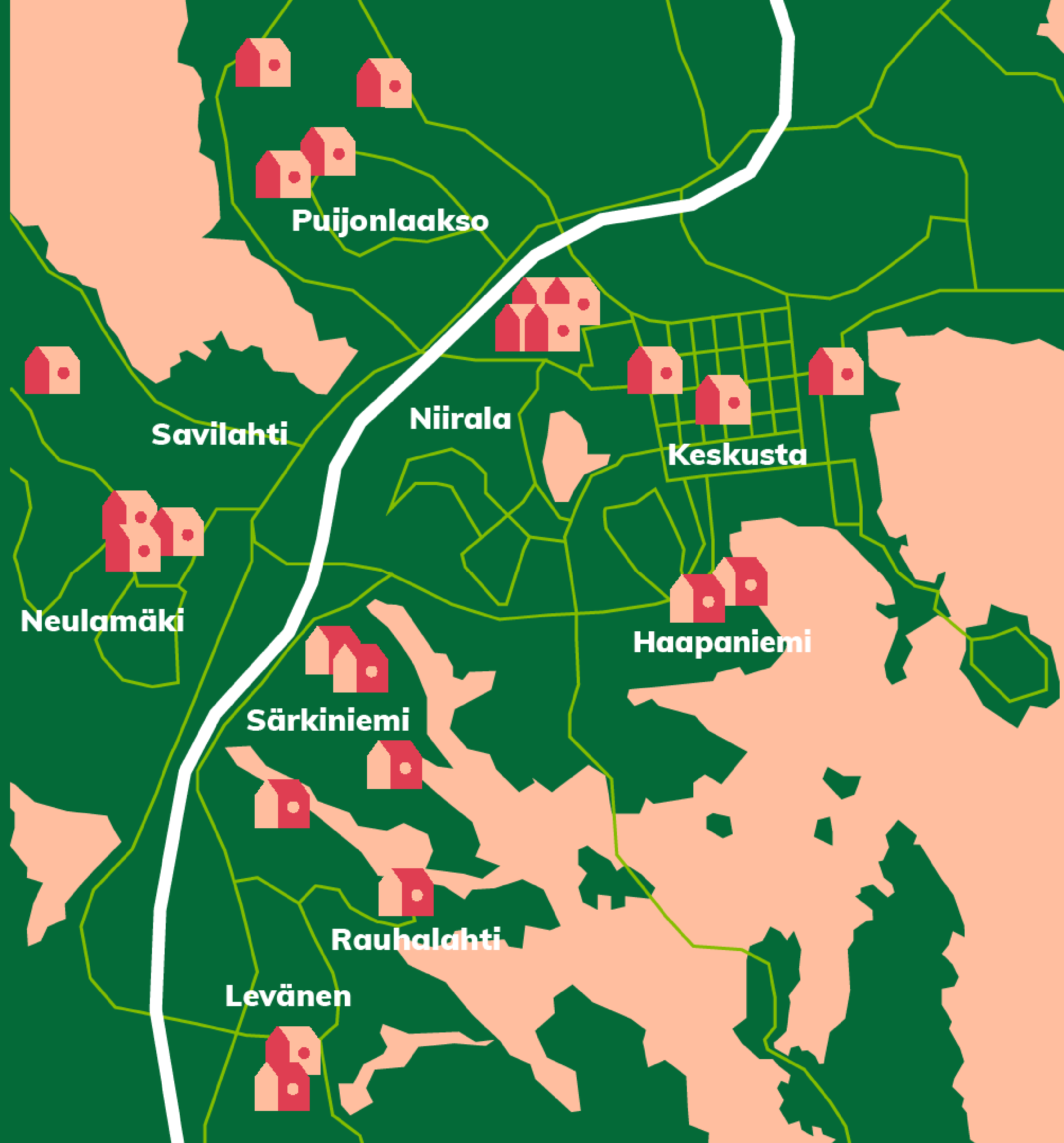
Email: customerservice@kuopas.fi

Tel. +358 (0) 20 710 9740

pvm/mpm (local network rate or mobile charge)

KUO PNS

locations
on the map



Apartments for exchange students

The rent in all our shared apartments includes:

- ▶ water
- ▶ internet
- ▶ laundry
- ▶ heating

A furnished apartment also contains:

- ▶ a bed
(with mattress, blanket, and pillow, but no linen)
- ▶ Internet connection with Wi-Fi
- ▶ a desk
- ▶ chairs
- ▶ a bookcase

Did you know?

International students mostly live in furnished shared apartments

- Katiskaniementie 6
- Kuntokuja 2
- Särkiniementie 30

Applying

- ▶ You can send an application on our website when you know that you are coming to study here in Kuopio

Apartment offer will be sent to you by email –
please read it carefully!

- ▶ To accept the offer, pay the deposit

Shared room 250 € / Single or family apartment 400 €

Deposit will be returned to you during one month after your
contract ends

Collecting the key

- ▶ Key can be collected from our office at Torikatu 15 at the earliest on the first day of your tenancy, if that day is a business day.

If the start date is on a holiday or weekend, the pickup day is the following business day.

- ▶ On your moving-in day at 12:00 PM, you will receive a text message and an email only if your key is in the key box.

- ▶ Didn't receive a message → Collect the key from customer service
- ▶ Received a message → Follow the instructions on it (includes a PIN code)

📍 The key box is located in the entrance lobby behind the street-facing main door.

Living in Kuopas



▶ Remember to fill in **move-in inspection**

Inspect the apartment's condition and mark down any defects you notice within 14 days from collecting the key. This is for your own benefit and legal protection.

If the previous tenant has not cleaned the apartment well or something is missing, please immediately contact our maintenance service.

▶ **Registration to DNA** (Internet connection provider)

▶ **Fault reports on our website**

(In case of (e.g.) broken devices, temperature changes or ventilation problems)

▶ **Key inside the apartment? Door opening 35 € / 70 €**

Take a good care of your key – changing the lock is expensive!

Living in Kuopas



Guests?

Party?

▶ Chat with your roommates in advance

▶ Silence time 10 PM – 6 AM

Disturbances?

▶ Try to talk with each other first

▶ Disturbance notice form on our website

You can also sublease your apartment! (AirBnb is forbidden)

Please read the instructions on our website.

Maintenance duty number



Urgent maintenance cases

(e.g. water leaks, sewer problems, apartment is not cleaned by the previous tenant etc.)

The key has been left inside the apartment



+358 (0) 44 764 0760

Please remember to read the
tenant's guide!



kuopas.fi

For tenants



Tenant's guide



Do you want to change Kuopas apartment?

- 1 Fill in a new application
- 2 Wait for an offer
- 3 Remember that you have one full calendar month's term of notice also when changing apartments!

Tip!

In the fall, apartments are offered to new students. Spring and early summer is the best time to change the apartment.

Moving out

- ▶ **Remember to terminate the contract** – Instructions ▶



- ▶ **Inform Kuopas about your graduation**

Contract will be terminated with 3- or 6-months' term of notice

- ▶ **Clean the apartment properly** – Instructions ▶



- ▶ **Return the key to Kuopas' office**

With your contact information and drop the key to office's mailbox

Term of notice is
one full calendar
month

If you terminate the
contract in January,
the contract will end
on the last day of
February.

We also have a guide
just for exchange
students!



kuopas.fi

You can find all the important housing
information for the duration of your
studies there.

We hope that you enjoy your stay and
have a great time in Kuopio!

kuopas.fi

KUOPAS