



UNIVERSITY OF
EASTERN FINLAND

Registering at UEF Spring 2026

24 November 2025, Student and Learning Services' Customer Service, Salla Turunen and Riikka Hujanen



Where can I find the registration instructions?

→ <https://kamu.uef.fi/en/> → KamuBot

→ [Orientation for new students](#)

→ [Registration instructions for new students](#)

- Bachelor's and Master's students
- Exchange students (also trainees)



New Bachelor's and Master's degree students' registration period 1 November – 15 January

- If you fail to register within the registration period, you need to apply to have your study right reinstated and pay the handling fee of 50€
- **If you are required to pay the tuition fee, you must pay it by deadline**



New bachelor's and master's degree students - Study right starts 1 January 2026

Register before arrival:

- Online in Oili registration service (recommended) and/or
- with online Webropol form or

Register in person on campus - It takes at least over night for your UEF account to start working

Registering means:

- Paying the Student Union membership fee (mandatory)
- Filling out the registration form (online Webropol form or on paper)
- Providing a copy of your residence permit card or another document if it has your **Finnish personal identity code** (info in confirmation email)

[Registration instructions for new students](#)



Information about registering as absent (degree students only)

- [Registration instructions for new students](#)
- 1st year students must have a statutory reason for registering as absent.
- **Contact your programme coordinator**
- **Contact opiskelu@uef.fi**
- Note! If you have already registered as being present for the spring 2026 semester, you cannot change your registration to absent after **15 January 2026**



New exchange students

- Study right starts **7 January 2026**
- [Registration instructions for exchange students](#)
- Register with an online Webropol form before your arrival in Finland (recommended)
 - If you choose to join the student union, attach the membership fee payment receipt to the registration form, don't send it separately
- Register in person at the Student and Learning Services upon arrival
 - If you choose to join the student union, bring the receipt with you
 - It takes at least over night for your UEF account to start working

You can also just register and decide later if you want to join the union or not



After you have sent your registration form (concerns all international students)

- The Student and Learning Services will save your registration in the student register Peppi.
- Once your registration is complete, we will contact you by email.
- You will receive a study certificate and instructions on how to activate your UEF account
- Please be patient, we will contact you as soon as possible. **We process the registrations manually!**



Questions about registration?

- [Registration instructions for new students](#)
- Student and Learning Services' customer service contact information
 - Email address: opiskelu@uef.fi
 - Phone number: +358 29 445 8900
- **Note!** Holidays may cause delays in responses



Current opening hours

- Customer service's regular opening hours:
 - On Wednesdays open from 10 am to 2 pm (walk-in day)
 - At other times open by appointment only
 - During the end of registration period (5 to 15 January) open every weekday from 10 am to 3 pm. Note! Closed on 6 January (national holiday).
- Phone service
 - Open Mon-Thur from 12 pm to 2 pm
 - During the end of registration period (5 to 15 January) every weekday from 10 am to 3 pm. Note! Closed on 6 January (national holiday).

<https://kamu.uef.fi/en/tietopankki/during-studies/student-and-learning-services-customer-service/>



UEF username

- To access the university's digital services, you need a UEF user account. The account is required for your student email, course registration, accessing lecture materials online, logging onto library computers, printing, etc.
- You will receive an automated email from iam@uef.fi when you can activate your UEF account. You might have already received this, if not, it will come later.



Your UEF username will only start working when:

- ✓ **Your study right has begun** (for most exchange students 7 January and for most Bachelor's and Master's students 1 January).
- ✓ You have been [registered as present](#).
- ✓ You have activated your UEF username.
- ✓ You have registered as an [Multi-Factor Authentication user](#) (MFA)
- ✓ You've been strongly identified by the UEF Digital Services. The Digital Services will invite students by email to be remotely strongly identified in the Candour identification service. **NOTE! This step is also mandatory.** The message will be sent from no-reply@candour.fi **after your registration is confirmed by email.**



Useful tip:

- When logging into the UEF systems (email for example), the username of your account will be in the form:
- A combination of your first and last name (that you chose when creating the account) + @uef.fi
- Example: Olli Opiskelija = ollopi@uef.fi
- **@student.uef.fi will not work!**



Digital Services' service desk

More information on the UEF user account and activation, Digital Services' contact channels and information:

<https://www.uef.fi/en/unit/digital-services>

servicedesk@uef.fi

Welcome to UEF!

